

Multicultural Health for GPs and Nurses

DAY	TIME	SESSION	MODERATOR
1	10:00 -11:00	Introduction: the project, the team, objectives of the training, forms and methods	M. Rusnak
	11:00 – 12:30	Human and patients’ rights and legislation: Bulgaria and EU	I. Grozev, A.Brazinova
		<i>Lunch</i>	
	14:00 – 17:00	Human and patients’ rights and legislation: Discussion on cases from BG and EU <i>Get together cocktail, Dinner</i>	I. Grozev, A.Brazinova
2	10:00 -11:00	History of Roma and other Minorities in Bulgaria	J. Marushiakova
	11:00 – 12:30	Specific Cultural and Behavioral Concepts of Roma Minority in Bulgaria <i>Lunch</i>	J. Marushiakova
	14:00 – 17:00	Communication in Multicultural Environment <i>Dinner – reception</i>	D. Velkova
3	10:00 -11:00	Current issues in providing Primary Care services for minorities in BG	S. Panayotov
	11:00 – 12:30	Specific skills, experiences and materials needed to serve Roma community <i>Lunch</i>	S. Panayotov
	14:00 – 17:00	Mediating access to care through Health Mediators and Mobile Units <i>Dinner</i>	L. Kolova
4	10:00 -12:30	Approaches to increase trust between health professional and the client <i>Lunch</i>	D. Velkova
	14:00 – 17:00	Local initiatives – group work followed by Plenary Session	L. Kolova
	17:30 – 18:00	Sojourn <i>Farewell Party</i>	Kirov